

VI Semester B.Com. Examination, May/June 2013 (Semester Scheme)

Commerce

Elective Paper - 4(C): SALES AND DISTRIBUTION MANAGEMENT

Time: 3 Hours

Max. Marks: 90

Instruction: Answer should be fully either in English or in Kannada.

SECTION - A

Answer any 10 sub questions, each carries 2 marks.

 $(10\times2=20)$

- 1. a) What is sales organisation?
 - b) Who is an agent wholesaler?
 - c) What is Motivation?
 - d) Expand AIDAS?
 - e) What is Sales Audit?
 - What is Sales Report?
 - g) What is Automatic Vending Machine?
 - h) Who is a Speciality Salesman?
 - i) Who is a Retailer?
 - j) What is IIT?
 - k) What is Network Marketing?
 - 1) Mention various methods of Sales Control.

SECTION - B

Answer any 5 questions, each carries 5 marks.

 $(5 \times 5 = 25)$

- 2. Explain the territory shapes.
- 3. Briefly explain any three methods of sales forecasting.
- 4. Discuss the nature of personal selling.

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- 5. Explain the components of value chain.
- 6. What are the essentials of good sales report?
- 7. State the different methods of channels of distribution.
- 8. Mention the components of Sales Management Environment.
- 9. Explain the Sales Process.

SECTION-C

Answer any 3 questions, each carries 15 marks.

 $(3\times15=45)$

- 10. Explain the various functions of retailers
- 11. Explain the different types of Sales Quotas.
- 12. Discuss the advantages and disadvantages of Direct Marketing.
- 13. Explain the factors that affect choice of channels of distribution.
- 14. Explain the role of selling in a planned economy.